

Carla has served the logistics industry for over 10 years in ever increasing areas of responsibility. She began her career in transportation as a broker, hauling sensitive produce, food, and beverage loads. She currently serves as the Senior Operations Support Manager for BM2 Freight Services; a 3pl Broker, based in Northern Kentucky.

Carla's responsibilities at BM2 include comprehensive oversight of Claims, Compliance, Carrier Services and Afterhours Departments. She handles and facilitates all claims, carrier setups, overrides, systems compliance, contract reviews and after hours track and trace.

In March of 2022, Carla passed the CCPAC Exam becoming a Certified Claims Professional. Carla also serves as the Regional Director of Region 3 for the Certified Claims Professional Accreditation Council (CCPAC) and is an arbitrator for the Transportation Arbitration Board (TAB). In April of 2023, Carla became a Certified Transportation Broker (CTB) by passing the CTB exam offered by Transportation Intermediaries Association.

Carla is married to her grade-school sweetheart and has 2 grown children that still keep her on her toes.