

Deena Walechka is a Claims Specialist II in Risk Management at FedEx Custom Critical, where she excels in investigating and analyzing cargo claims across various sectors including technology, pharmaceuticals, and food and beverages. With a strong commitment to education, Deena provides insightful feedback that helps her clients achieve significant cost savings. Throughout her extensive career in cargo claims she has cultivated robust relationships and built credibility with her colleagues, clients and service providers by meticulously validating claims prior to filing and ensuring that all stakeholders are well-informed about claims laws and regulations.

With over 20 years in the transportation industry, and over 15 years at FedEx, Deena has held multiple roles in Operations and Cargo Claims before her current position. In addition to her professional responsibilities, Deena was elected to the Board of Directors for the Transportation and Logistics Council in 2021, where she now serves as Assistant Regional Director. She frequently shares her expertise as a panelist in the council's webinars. In April of 2022, Deena earned her CCP, and in 2024 she was elected to serve on the Board of Directors for CCPAC.

In her spare time, Deena loves spending time with family and friends and traveling to warm climates.