



Carla has served the logistics industry for over 12 years in ever increasing areas of responsibility. She began her carrier in transportation as a broker and currently serves as the Senior Operations Support Manager for BM2 Freight Services; a Broker, based in Northern Kentucky. Carla's responsibilities at BM2 include claims management, Carrier & System Compliance, Carrier Services, Afterhours Department and Risk Management. She is a CCP and CTB. Carla is currently the President of CCPAC, Certified Claim Professional Accreditation Council, on the board of directors for TLC and serves and an Instructor and on several committees for TIA.